

UNLOXCYT™

Product return information

If UNLOXCYT becomes unusable after purchase, it may be possible to return and replace it.

Returns and replacements are subject to adherence to Sun Pharma policies and procedures, and it is the right of Sun Pharma to deny replacement when negligence or misuse is suspected.

EXPIRED RETURNS

Products can be returned 6 months prior to and 12 months after expiration date. Expired product should be returned to: **INMAR (f/k/a MED-TURN, Inc.)**

Request Return Authorization (RA) Request by calling **1-800-967-5952**.

Replacement Request

Step 1

Contact Sun Pharma Customer Service at **1-800-818-4555, Option 6**, Monday to Friday 8 AM to 6 PM ET.

A Customer Service Representative will document the reason for the unexpired return and replacement request. Sun Pharma will follow up in writing with outcome of request (approved/not approved).

Step 2

If requested, email photo(s) of product (must show NDC, Lot, Exp) and copy of specialty distributor invoice to Customer.servicereturns@sunpharma.com.

Step 3

If approved, a Return Authorization (RA) will be provided. RA may not be required if product container is glass and the glass is broken.

Step 4

Hold product to be returned in a secure location and follow return instructions that will be provided.

NDC, National Drug Code.

